

PTO-1449 <b>Information Disclosure Citation</b> OCT 23 2000 U.S. PATENT & TRADEMARK OFFICE		Application No. 09/656,812	Applicant(s) Russell P. Cowdrey, et al.	
		Docket Number 068307.0106	Group Art Unit	Filing Date September 7, 2000

## U.S. PATENT DOCUMENTS

PATENT & TRADEMARK OFFICE	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A			RECEIVED			
B						
C			JAN 29 2001			
D			Technology Center 2100			OCT 27 2000
E						TECHNOLOGY CENTER 2800

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
F							

## NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
G	Article entitled "WordPerfect Presentations 2.0" from Windows Magazine	May, 1994
H	Article entitled "QuickTutors 95 keeps users productive as they master Microsoft's upgrade", under First Look section of Infoworld Magazine, Volume 17, Issue 31	July 31, 1995
I	Developers Guide for QuickTutors 95 entitled "Where Do You Want To Go Today?, A Revolutionary Help and Training Product", developed by Usability Sciences Corporation.	Published before September 7, 1999
J	Developers Guide for QuickTutors 95 entitled "Why QuickTutors 95?, A Product Your Users Can't Afford To Be Without", developed by Usability Sciences Corporation.	Published before September 7, 1999
K	Developers Guide for QuickTutors 95 entitled "QuickTutors®, A Usability Sciences Product Offering", developed by Usability Sciences Corporation.	Published before September 7, 1999
L	Developers Guide for QuickTutors 95 entitled "QuickTutors 95 Development Kit", developed by Usability Sciences Corporation.	Published before September 7, 1999
M	Presentation regarding Web Wizard developed by Usability Sciences Corporation.	Published before September 7, 1999
N	Article entitled "Do cryptic sites equal lost opportunities?" dated April 28, 2000 from The Tech Insider, on Vividence.	May 1, 2000
O	Information on products from Vividence Corporation printed from web site www.Vividence.com.	September 8, 2000
P	Marketing materials from WordPerfect Presentations, Version 2.0	1993
Q	Patent Application entitled "Client-Side Application and Method for Monitoring Activities of a Visitor to a Web Site", Serial No. 09/656,812, pending (068307.0106).	Filed September 7, 2000

EXAMINER	DATE CONSIDERED
	10/14/03

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

PTO-1449

Application No.  
09/656812Applicant(s)  
Russell B. Cowdrey, et al.Docket Number  
068307.0106Group Art Unit  
2857Filing Date  
September 7, 2000**Information Disclosure Citation  
in an Application**

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**U.S. PATENT DOCUMENTS**

PATENT & TRADEMARK OFFICE		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
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**FOREIGN PATENT DOCUMENTS**

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							YES
C							NO

**NON-PATENT DOCUMENTS**

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
D	"Managing a COM Object's Lifetime," Microsoft Corporation, msn.microsoft.com at Internet, August 30, 2002, 2 pages.	August 2002
E	Sara Williams and Charlie Kindel, "The Component Object Model: A Technical Overview," Microsoft Corporation, msn.microsoft.com at Internet, October 1994, 16 pages.	October 1994
F	"Microsoft Component Services: Server Operating System, A Technical Overview," Microsoft Corporation, msn.microsoft.com at Internet, August 15, 1998, 7 pages.	August 15, 1998
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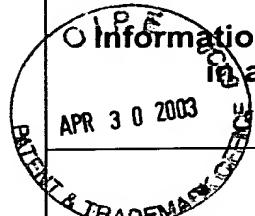
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PTO-1449 Information Disclosure Citation in an Application		Application No. 09/656,812	Applicant(s) Russell P. Cowdrey, et al.	
		Docket Number 068307.0106	Group Art Unit 2152	Filing Date September 7, 2000



## U.S. PATENT DOCUMENTS

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## FOREIGN PATENT DOCUMENTS

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## NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
R	U.S. Patent Application Serial No. 09/658,811, entitled <i>Method and System for Gathering Feedback from Visitors to a Network Site</i> , filed September 7, 2000, inventors Russell P. Cowdrey, et al, 40 pages of Specification, Claims and Abstract, and 17 sheets of drawings (Attorney's Docket 068307.0105)	09/07/2000
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T		

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